

FAQs Frequently Asked Questions

Q: What is a dumpster bag?

A: Dumpster bags are a soft-sided, cost-effective alternative to traditional metal dumpsters made from a strong, flexible woven material. They store compactly until you are ready to use them. Most have low sides that make them easy to load- ideal for DIY projects, cleanouts, contractors, and disaster cleanups. Dumpster bags come in a variety of shapes and sizes with different weight limits, so shop around and pick the bag that fits you needs.

Q: What can I put in my dumpster bag?

A: Almost anything, even the kitchen sink! Use dumpster bags to get rid of waste generated by home improvement projects, moving, cleanouts of basements, closets, attics, & sheds, or cleanup after flooding or fire. Acceptable items include but are not limited to appliances, wood, roofing materials, shingles, siding, flooring, furniture, cabinets, sheetrock, metal, and trim boards. Each dumpster bag has weight restrictions, so follow the instructions that came with your bag.

Never put hazardous materials in your dumpster bag. For a complete list of excluded items visit our website at www.GREENBAGPICKUP.COM or call 855-BAG-PICKUP.

Q: Where can I get a dumpster bag?

A: Dumpster bags from various manufacturers are available at home improvement centers or online. If you have problems locating a retailer near you, please call us 855-BAG-PICKUP.

Q: I have seen dumpster bags, but another company makes them, can you still pick them up?

A: YES! We can pick up any dumpster bag, regardless of who manufactured the bag or where you bought it. You pick the bag; we pick it up FOR LESS!

Q: Do you make your own bag?

A: We do now! You asked for a bag you can get multiple uses from, in a convenient size, without complicated set-up and that's what we developed for you. Our 3USABLE REUSABLE dumpster bag holds 3,000 lbs and is 8ft x 4ft x 2.5 ft. Our patent pending technology allows our authorized haulers to dump the contents of your bag into their collection vehicle and leave the bag at the pickup location for RE-USE!

Q: I have a bag from another company that is re-usable; will you give it back to me?

A: We will make every effort to give you back the same bag, but in some cases this isn't possible (i.e. the bag is torn or unsafe for re-use).

Q: I want a replacement bag; can you give me my bag back?

A: Most dumpster bags are for one time use. We can only return bags when it is safe to do so. Check out our 3USABLE Dumpster Bag. Details are available at www.GREENBAGPICKUP.COM.

Q: How much does it cost to have my full dumpster bag removed?

A: We have a flat rate fee (taxes included) based on the size of your bag and the materials it contains. Pickups start at \$89. For pricing in your area, visit our website and enter your zip code. If you don't see the size bag you are using listed, please let us know. You can also call us at 855-BAG-PICKUP. We can take any bag for less!

Q: Why are there different prices for various bags & materials?

A: Smaller dumpster bags hold less waste, so they cost you less to remove! "Heavy" materials such as asphalt shingles, masonry, & concrete are processed separately at the waste & recycling facility and cost a little more. If yard waste and organic materials are accepted in your area, we often work with composting facilities that may be separate from other waste facilities.

Q: I'm ready to use my dumpster bag, where should I set it up?

A: Plan ahead. Dumpster bags cannot be moved once items are inside as it can tear the bottom of the bag compromising our ability to safely remove it. Set up your bag in an area that is accessible to both you *and* the collection vehicle that will remove it. We will make every effort to pickup your dumpster bag, but if your bag is not accessible or does not meet our pickup requirements at the time of pickup, a \$50 non-refundable trucking fee will be assessed.

Guidelines for Dumpster Bag Placement

- The dumpster bag must be on your property clear of any obstructions, such as vehicles, structures, and trees
- The area must be clear of overhead obstacles (wires, branches, etc)
 - Trucks require 18ft of vertical clearance
- Bags must be placed no further than 16ft from the road, alley, or driveway
- A signed Driveway Waiver **MUST** accompany all bags that require our truck to enter your driveway for collection
 - Driveways and alleys must be at least 10ft wide to accommodate our collection truck

Q: What is a Driveway Waiver?

A: We will only enter your property to collect your dumpster bag if it is not possible to do so from the street AND we have your permission. When you request a pickup online, this is part of the checkout process so you do not need to print the waiver. For pickups requested by phone, we will confirm the location of the bag and ask you to print and attach the Driveway Waiver to the bag if necessary.

Q: How do I request a pickup?

A: Please make sure your bag is ready for removal *before* you request pickup. You can request a pickup online at www.GREENBAGPICKUP.com or call us at 855-BAG-PICKUP (855-224-7405). We accept Visa, MasterCard, and Discover. *If the billing address on the credit card is different from the pickup address, please let us know.

Q: When will my dumpster bag be picked up?

A: We do not guarantee service on a particular day. We route the trucks as efficiently as possible to cut down on fuel consumption and expenses. We then pass these savings onto you, our valued customer. In some cases it may be as little as 24 hours, in rare cases up to 5 business days. If you require service on a certain day, do not request your pickup online. Please call us. Additional charges may apply.

Q: Where does my waste go?

A: We realize the necessity to protect the environment. We work with waste, recycling & composting facilities to ensure that all the contents of your dumpster bag are responsibly handled and recycled whenever possible.